

**MagicConnect Cloud Service
User Administration Function Manual
(For General Users)**

3rd Edition ver. 2 rev. 1

NTT TechnoCross Corporation

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Logging in to User Administration Functions

This section describes the procedures for logging in to the User Administration Functions.

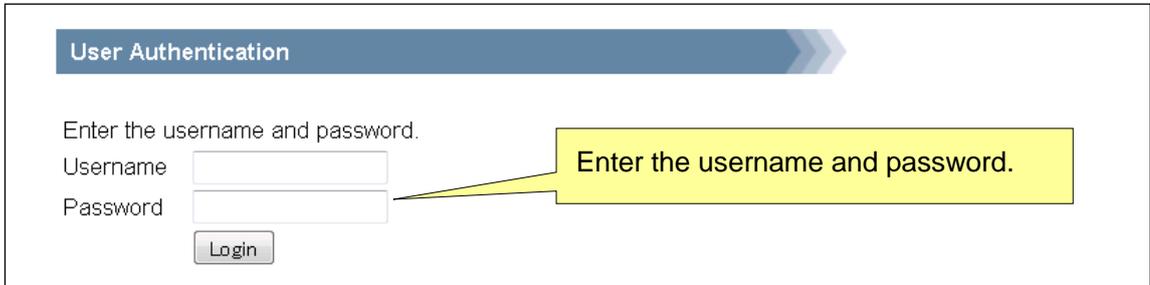
- (1) Access the support URL (<http://www.magicconnect.net/english/support/>) via a browser, and click "Access to User Administration Function" under "Tools for Customers in Commercial Use".



- (2) The screen below is displayed. In the text box, enter the host name of the MagicConnect server used, and click the "Access" button.

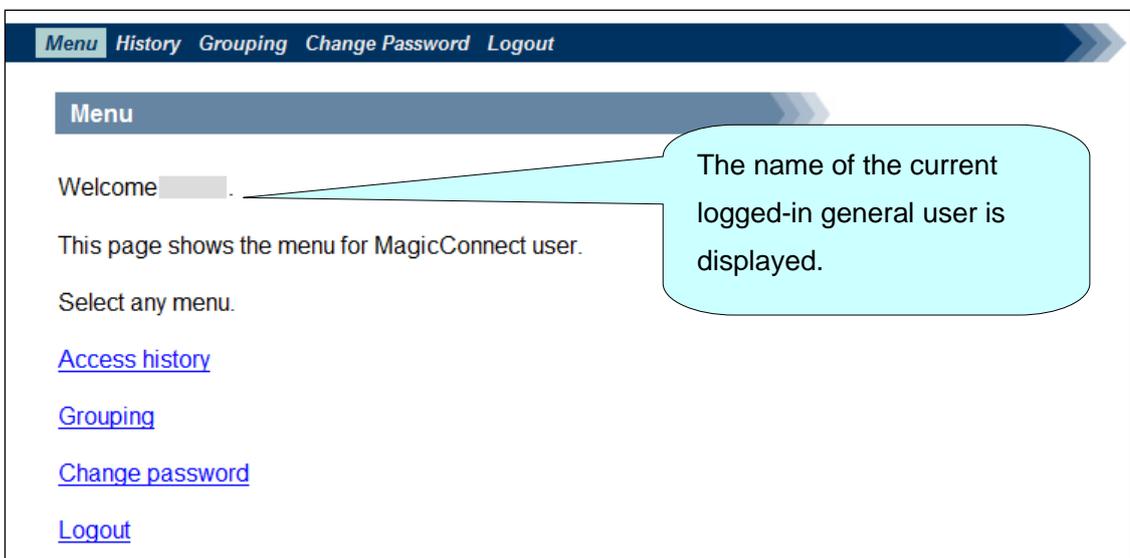
The image shows a screenshot of a web page with the heading "How to Access to User Administration Function" in yellow on a blue background. Below the heading is the text: "In order to access to the User Administration Function, please input the host name of the MagicConnect server and press 'Access' button. The User Administration Function login screen will appear on the new window." Below this text is a text input field followed by ".magicconnect.net" and an "Access" button. A yellow callout box with a pointer pointing to the text input field contains the text: "Enter the host name of the MagicConnect server. Example: asp1"

- (3) The User Authentication screen below is displayed. Enter the username and password for the MagicConnect server in use, and click the "Login" button.



The screenshot shows a 'User Authentication' screen. At the top, there is a blue header with the text 'User Authentication'. Below the header, the text 'Enter the username and password.' is displayed. There are two input fields: 'Username' and 'Password'. A yellow callout box with a pointer to the input fields contains the text 'Enter the username and password.'. Below the input fields is a 'Login' button.

- (4) The Menu screen below is displayed. Select the administration function to be used.



The screenshot shows a 'Menu' screen. At the top, there is a dark blue header with the text 'Menu History Grouping Change Password Logout'. Below the header, there is a blue sub-header with the text 'Menu'. The main content area contains the text 'Welcome [redacted].', 'This page shows the menu for MagicConnect user.', and 'Select any menu.'. Below this text are four blue underlined links: 'Access history', 'Grouping', 'Change password', and 'Logout'. A light blue callout box with a pointer to the 'Welcome' text contains the text 'The name of the current logged-in general user is displayed.'

- Access history: The access history of the logged-in general user can be browsed.
- Grouping: The connection configurations of the logged-in general user can be browsed.
- Change password: The password of the logged-in general user can be changed.
- Logout: Click this to log out from the administration functions.

Procedures for administration functions

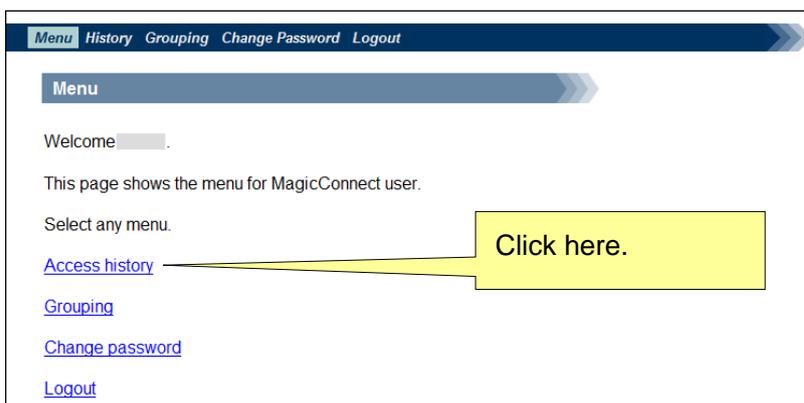
This section describes the following procedures:

1. Displaying access history
2. Grouping
3. Changing the password

1. Displaying access history

Use this function to browse the access history of the logged-in general user.

- (1) Click "Access history".



(2) The screen below is displayed. Follow the steps #1 and #2.

The access history of the logged-in general user is displayed by month. Up to 12 months of access history can be looked up.

Access History

2012-8 | 2012-9 | 2012-10 | 2012-11 | 2012-12 | 2013-1 | 2013-2 | 2013-3 | 2013-4 | 2013-5 | 2013-6 | 2013-7

Access history for 2013-4 (Viewer and client).

2013-07-22 10:58:02

Type Viewer only Client only Viewer and client

Details Show client that viewer connects to. Show viewer that connects to client.

Update

#1 Select the month to display.
April is selected here as an example.

Setting for display type (basic display).
Both viewer and client are displayed in the example.

Setting for display details.
Both viewer and client are displayed in the example.

#2 Set the display type and details, and click the "Update" button.

| | | Username | | Total connection time | | IP address | | MAC address | | Viewer that connects to client or client that viewer connects to : | |
|--------|----------------|----------------|------|-----------------------|---------------------------------|----------------|--|---|--|--|--|
| Type | Start time | Finish time | Sort | asc | Connection length | IP address | MAC address | | | | |
| Viewer | 04/10 10:39:08 | 04/10 10:41:37 | | | 2 minutes 29 seconds | 192.168.44.116 | D8:A2:5E:37:FC:44 | >> | | | |
| Viewer | 04/10 20:02:26 | 04/10 20:05:21 | | | 2 minutes 55 seconds | 192.168.44.116 | D8:A2:5E:37:FC:44 | >> user.mc3000 3389 04/10 20:02:43 04/10 20:04:49 192.168.40.91 | | | |
| Viewer | 04/10 20:39:04 | 04/10 20:42:17 | | | 3 minutes 13 seconds | 192.168.44.116 | D8:A2:5E:37:FC:44 | >> user1 3389 04/10 20:39:16 04/10 20:41:44 192.168.40.134 | | | |
| Client | 04/10 20:38:57 | 04/11 03:18:56 | | | 6 hours 39 minutes 59 seconds | 192.168.40.134 | 00:27:13:B1:80:AF 00:26:C6:B0:E3:F0 | << user1 3389 04/10 20:39:16 04/10 20:41:44 192.168.44.116 | | | |
| Client | 04/11 03:21:41 | 04/12 03:17:01 | | | 23 hours 55 minutes 20 seconds | 192.168.40.134 | 00:27:13:B1:80:AF 00:26:C6:B0:E3:F0 | << | | | |
| Client | 04/12 03:18:58 | 04/19 20:56:33 | | | 185 hours 37 minutes 35 seconds | 192.168.40.134 | 00:27:13:B1:80:AF 00:26:C6:B0:E3:F0 | << | | | |

Connection source IP address (Global IP address)

"<<" and ">>" indicate the direction of operation.
">>" indicates operation from the left field (viewer) to the right field (client).
"<<" indicates operation from the right field (viewer) to the left field (client).

Connection finishing time of the connection app.

Connection starting time of the connection app.

The port number used by the connection app.

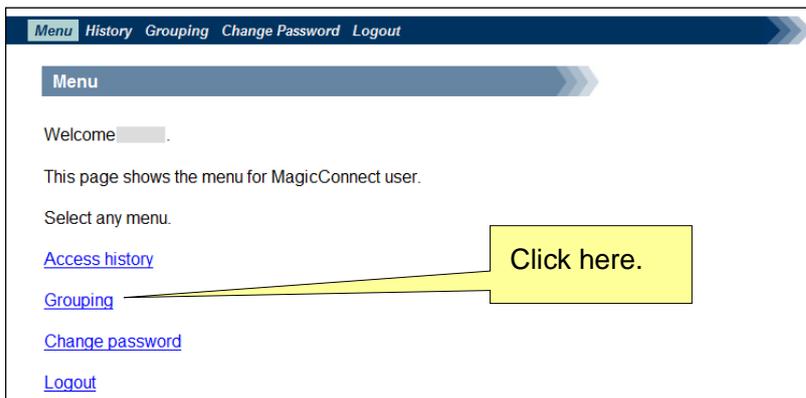
Global IP address for the connection source viewer or the connection destination client.

Username of the connection source viewer or the connection destination client.
(Displayed in bold if the connection is with a different username)

2. Grouping

Use this function to browse the connection configurations for the logged-in general user.

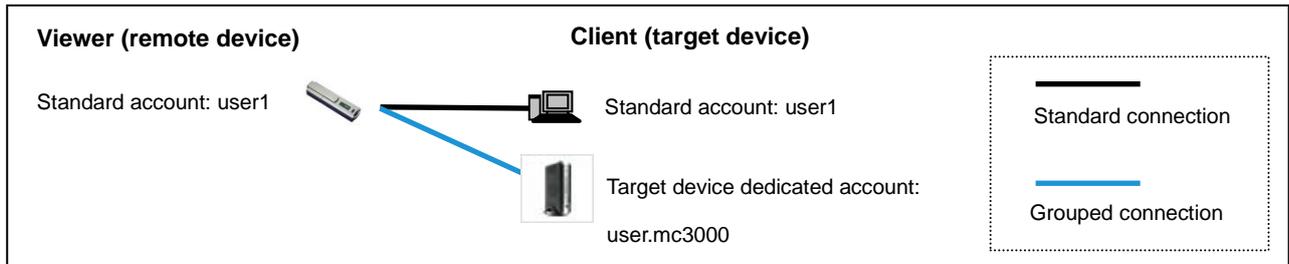
(1) Click "Grouping."



(2) The connection configurations for the logged-in general user are displayed.

(i) The connection configuration used in the example is as follows:

The accounts are one “standard account” (user1) and one “target device dedicated account” (user.mc3000), with the viewer/client connection configuration shown in the diagram below.



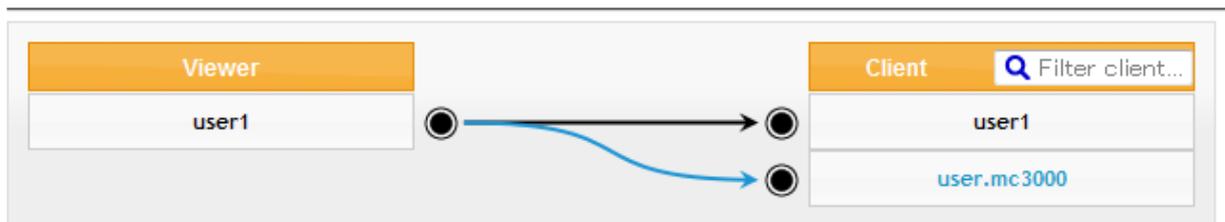
Connections between viewers and clients with the same username (solid black lines) are called “standard connections”.

Connections between viewers and clients with different usernames (solid blue lines) are called “grouped connections”.

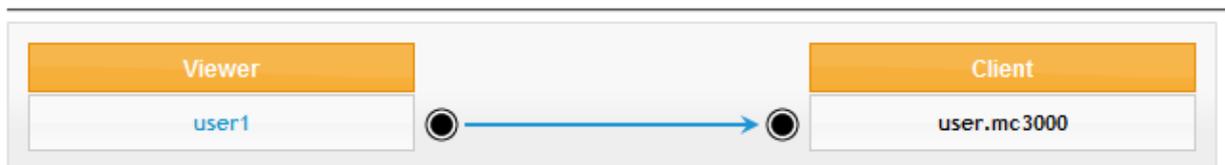
(ii) When the “standard account” user1 is logged in, this is displayed as follows:

The connection between the viewer and client of “user1” is a standard connection.

The connection from the viewer of “user1” to the client with the different username of “user.mc3000” is a grouped connection.



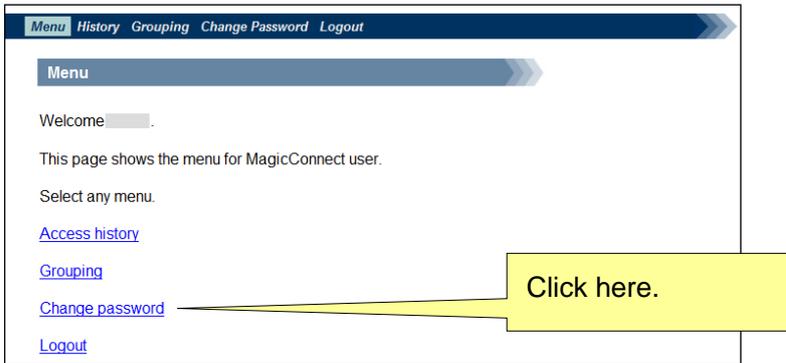
(iii) When the “target device dedicated account” user.mc3000 is logged in, this is displayed as follows:



3. Changing the password

Use this function to change the password of a logged-in general user.

- (1) Click "Change password."



- (2) Perform the change of password.

The password must have 8 or more characters and must contain one or more half-width capital or lower-case alphabetic characters, plus one or more numerals or symbols.

Enter the current password, enter the new password, and reenter the new password (confirmation). After entering the information, click the "Change" button.

* When the password has been changed, follow the instructions that appear on the screen in red.

The example below is for a standard account.

Change Password

To change the password, input all of the items below, and press the "Change" button.

(Password must have a length of 8 characters or more, and should consist of a mix of English alphabet upper-case and lower-case letters, numerals, and symbols.)

Note: The password will be changed for MagicConnect Client and MagicConnect Viewer that operate with this user name.
If the password has been saved with MagicConnect Client or the MC Assist automatic connection tool, please save a new password. For procedures for saving the new password, see here ([for MagicConnect Client](#), [for MC Assist](#)).

| | |
|-----------------------------------|--|
| MagicConnect server | <input type="text" value="...magicconnect.net"/> |
| Username | <input type="text" value="user1"/> |
| Current password | <input type="password"/> |
| New password | <input type="password"/> |
| New password(confirmation) | <input type="password"/> |

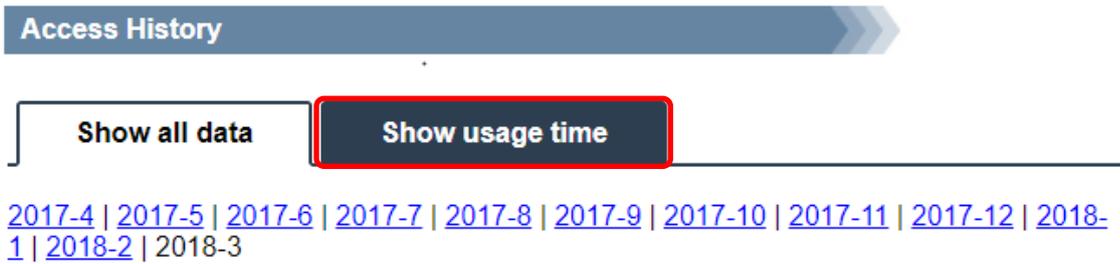
After entering the password, click the "Change" button.

4. Appendix

■ Showing monthly usage times

You can view MagicConnect usage times by month.

Click on the Show usage time tab on the Access History screen.



This will take you to the Show usage time screen.



Daily remote desktop connection time for 2018-2.

Display time: 2018-03-22 14:42:14

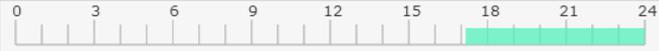
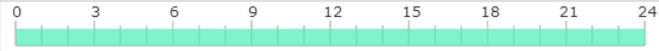
| Date | Username | Usage time | Start | Finish | Total |
|-----------|----------|------------|-------|--------|-------|
| 2/1 (Thu) | user1 | | - | - | - |
| 2/2 (Fri) | user1 | | - | - | - |
| 2/3 (Sat) | user1 | | - | - | - |
| 2/4 (Sun) | user1 | | - | - | - |
| 2/5 (Mon) | user1 | | - | - | - |

If the usage time extends into the following day, an asterisk will be shown with the start time or finish time.

Mouse over the asterisk to see details.

In the illustration below, the user started using MagicConnect on Monday 1/22 and continued to the next day, so you see "24:00*".

Usage on Tuesday 1/23 was an extension of usage from Monday 1/22, so "00:00*" is shown for the start time.

| | | | | | |
|------------|-------|--|---------|---------|----------------------------|
| 1/21 (Sun) | user1 |  | 05:34 | 07:03 | 01:29 |
| 1/22 (Mon) | user1 |  | 17:10 | 24:00 | Continuing to the next day |
| 1/23 (Tue) | user1 |  | 00:00 * | 24:00 * | 24:00 |